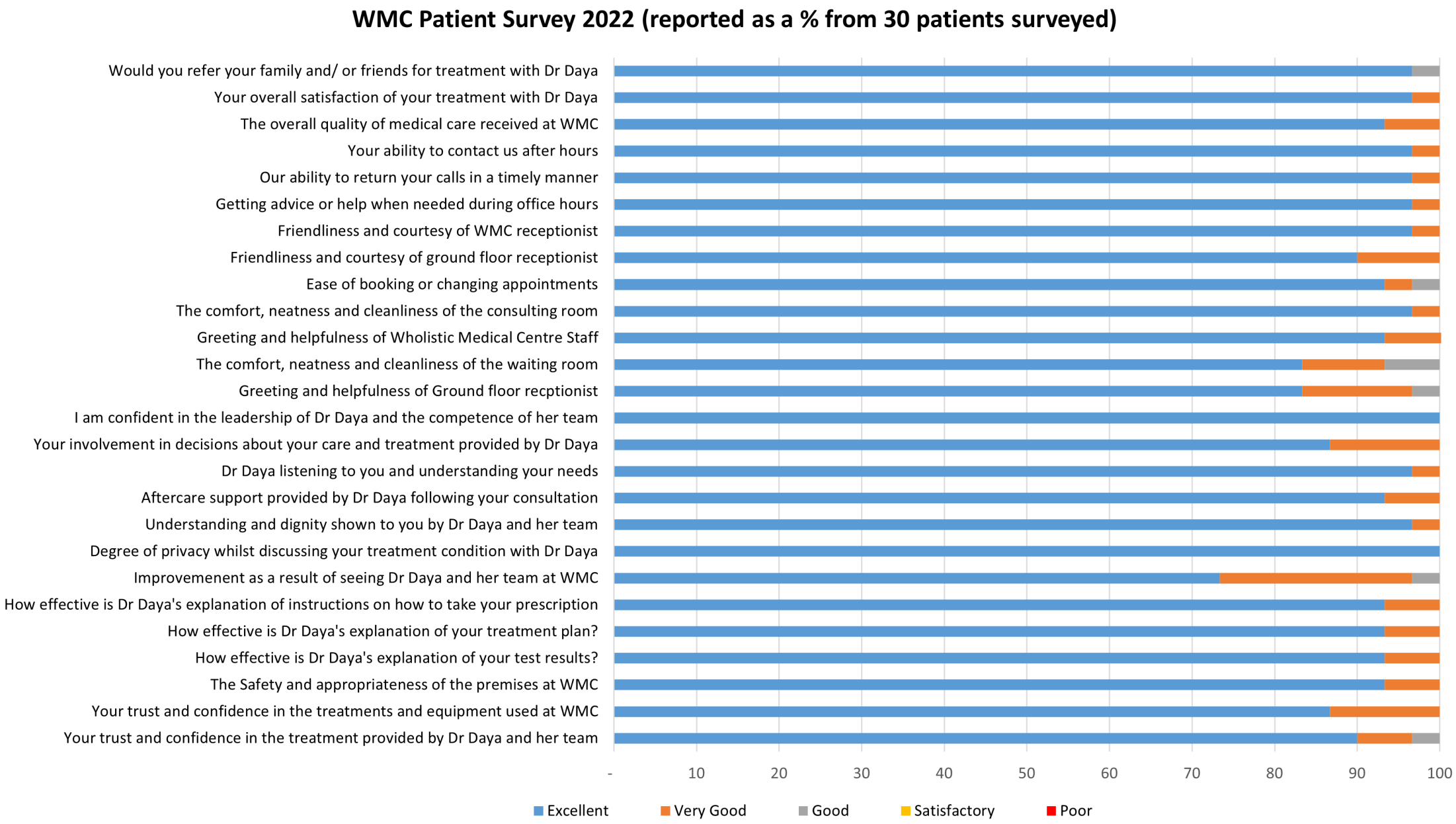
WMC Patient Survey 2022 (reported as a % from 30 patients surveyed)
Would you refer your family and/ or friends for treatment with Dr Daya
Your overall satisfaction of your treatment with Dr Daya
The overall quality of medical care received at WMC
Your ability to contact us after hours
Our ability to return your calls in a timely manner
Getting advice or help when needed during office hours
Friendliness and courtesy of WMC receptionist
Friendliness and courtesy of ground floor receptionist
Ease of booking or changing appointments
The comfort, neatness and cleanliness of the consulting room
Greeting and helpfulness of Wholistic Medical Centre Staff
The comfort, neatness and cleanliness of the waiting room
Greeting and helpfulness of Ground floor recptionist
I am confident in the leadership of Dr Daya and the competence of her team
Your involvement in decisions about your care and treatment provided by Dr Daya
Dr Daya listening to you and understanding your needs
Aftercare support provided by Dr Daya following your consultation
Understanding and dignity shown to you by Dr Daya and her team
Degree of privacy whilst discussing your treatment condition with Dr Daya
Improvemenent as a result of seeing Dr Daya and her team at WMC
How effective is Dr Daya's explanation of instructions on how to take your prescription
How effective is Dr Daya's explanation of your treatment plan?
How effective is Dr Daya's explanation of your test results?
The Safety and appropriateness of the premises at WMC
Your trust and confidence in the treatments and equipment used at WMC
Your trust and confidence in the treatment provided by Dr Daya and her team
-
10
20
30
40
50
60
70
80
90
100
Excellent
Very Good
Good
Satisfactory
Poor