

# FEES FOR TREATMENT & SERVICES

*(Effective from 2011)*

## Team Clinic Consultations with Dr Daya

### Dr Daya & Tony Ryman

Functional Biochemistry testing **£330**

### Dr Daya & Sheila Partridge

Bio Meridian Full Body Screen **£330**

### Dr Daya & Prof. Li

Traditional Chinese Medicine **£275**

## Consultations with Dr Daya

New patient 1st Appointment **£195**

Follow up Appointment **£150**

## Telephone consultations with Dr Daya

New patient 1st appointment **£125**

Follow up Appointment **£95**

## Digital Infrared Thermal Imaging

1st & follow up Breast Scans **£195**

3 month follow up breast scan **£75**

*Recommended - available within 120 days of first scan only*

Half Body Scan **£295**

Full Body Scan **£495**

## Electro-Lymphatic Therapy (ELT)

20 minute treatment **£80**

40 minute treatment **£150**

**Pre-pay for 5 sessions and get 6th free**

## Full Spectrum Sunlight sessions

60 minutes—Dr Daya's patients **£40**

60 minutes—Other users **£50**

**Pre-pay for 5 sessions and get 6th free**

## Therapeutic Massage with Dr Zhen in the Sunroom

60 minutes (Massage) **£95**

90 minutes (Massage and Acupuncture) **£145**

120 minutes (Luxury Massage) **£195**

**Pre-pay for 5 sessions and get 6th free**

## Healing & Metamorphic Technique with Helen Jameson

60 minutes **£95**

90 minutes **£145**

**Pre-pay for 5 sessions and get 6th free**

## Psych K with Mary Trenfield

2 Hour session **£195**

## Hormone Saliva Tests

Post menopausal / Male Hormone panels **£145**

Adrenal Stress Index **£145**

## Blood Tests – Bone Density Scans – Pelvic & Breast Ultra Sound

Arranged and priced individually by centres nearby.

Details are available upon request.

## Doctor's Letters/Reports

Letters & Reports **£45—£95**

*Please note that a minimum of 7 days notice is required for preparation of all letters and reports*

## Returns Policy

- We offer a full refund on unopened products returned within 30 days of purchase with original invoice.
- We do not refund on tests and consultations
- We do not give refunds for opened products, unless the product is faulty.

## Opening Hours and Bookings

### OPENING HOURS

**Monday to Fridays from 10 am – 6 pm**

### BOOKINGS

To make an appointment, please call **0207 580 7537** during our opening hours.

- For more specific information about our services, please call the number above and ask to speak to a Clinical Support Practitioner.
- You may also book a free 10 minute consultation with Dr Daya to help decide which appointment would be most appropriate for you.
- Should you wish to speak directly with Dr Daya, please try to call on Monday to Friday between 9.45 – 10.45 am or 6.30 – 7.30 pm.

Unfortunately Dr Daya is unable to offer consultations by email.

### CANCELLATIONS

If you are unable to make your appointment, please give at least 2 working days notice of cancellation to avoid a 50% cancellation fee.

### PAYMENTS

All bills are to be settled directly with the Wholistic Medical Centre. We accept cheques, credit cards or cash.

## **CLINIC POLICIES - INFORMATION FOR PATIENTS**

To ensure good quality of care, the following policies are in place.

### **APPOINTMENTS**

- Individual appointments take place in the privacy of a consulting room.
- There is a waiting room on the second floor for relatives and friends. Hot and cold water and herbal teas are available.
- All patients have the right to have a chaperone present during any examination or procedure. Please ask a member of staff.
- It is recommended that in between your Team Clinic sessions, you arrange to see or speak with Dr Daya to discuss your progress, new symptoms or any change in treatment plan.

### **CONFIDENTIALITY**

- Your treatment and care is confidential and no information shall be passed to a third party without your written consent.
- We endeavour at all times to respect the privacy and dignity of all our patients and have appropriate procedures and policies in place regarding patient information and data protection.

### **CHILDREN**

- We only see and treat children above the age of 5 years
- Children under 16 must be accompanied at all times by a responsible adult and may not be left in the care of our staff at any time.
- Consent for children is in line with section 3 of the DOH Reference Guide to consent for examination of children

### **ACCESS**

- If you have any mobility problems, please notify us in advance of your visit so that we can ensure you receive help in entering the building.

### **ORDERS**

- We are happy to process any orders and aim to dispatch these within 2 days.
- Payment is taken prior to dispatch, so to avoid delay, please call us to provide your payment details by telephone.

## **CLINIC POLICIES**

### **TEST RESULTS**

- Any blood or saliva test results following your recent consultation with Dr Daya will be emailed to you with comments and recommendations.
- If you have not had a recent consultation with Dr Daya then it will be necessary to make an appointment to discuss your symptoms and which tests would be most appropriate for you .

### **REPEAT PRESCRIPTIONS**

- In order to prescribe any medications, including Bio identical hormones, it is necessary for patients to have regular appointments followed by saliva or blood tests as appropriate every 3 – 6 months. This is to ensure the correct hormone balance is maintained. If for any reason you are not able to comply with this important medical requirement, it will not be possible to continue receiving treatments or repeat prescriptions from Dr Daya.

### **HEALTH INSURANCE SCHEMES**

- From the range of tests we offer, UK health insurance will only cover you for blood tests, x-rays and ultrasound scans. Certain International insurance schemes may cover consultations and treatments undertaken at the Wholistic Medical Centre.
- We only process health insurance claims according to the terms and conditions of the insurance companies.

### **CONSULTATION SESSION TIMES**

- Consultation session times with Dr Daya are chargeable per session (see price list) Each session is booked for an hour to allow sufficient time for the consultation, testing, treatment planning, discussion and questions. Although each session time can vary from 30 to 60 minutes the full fee is payable.

### **PLANNING YOUR SUPPLEMENTS**

- When collecting your supplements following an appointment, you should check that you have enough to see you through until you can next order or collect.

Should you require further clarification or wish to discuss any of the above, please ask to speak to Dr Daya



Wholistic  
Medical Centre

# **WHOLISTIC MEDICAL CENTRE**

## **CLINIC POLICIES & FEES FOR TREATMENT 2011**

**Dr Shamim Daya**  
**BM DRCOG**