











QUESTIONS	N/A	GOOD	FAIR	POOR	TOTAL
Could you contact reception	2	50	4	0	56
What were your thoughts on our answer message	9	36	9	2	56
How did reception staff deal with queries you had	0	53	3	0	56
Did you find Dr Daya welcoming and helpful	1	54	1	0	56
Did you find reception staff friendly and approachable	0	50	6	0	56
When attending for treatment could you get an appointment at a time convenient to you	3	47	6	0	56
Were you kept waiting for your doctors appointment more than 10 minutes	4	22	30	0	56
If you were kept waiting were you advised the doctor was running late	19	24	6	7	56
Did you find the practitioners testing useful	3	53	0	0	56
Was your prescription adequately explained	1	51	1	3	56
Were you satisfied with the way your questions were answered	1	55	0	0	56
How would you rate your condition when you first visited Dr Daya	2	6	27	21	56
How happy did you feel with the advice given by Dr Daya at the time of your appointment	3	32	21	0	56
To what extent has your condition changed overall since first consulting Dr Daya	6	37	12	1	56
How would you rate your quality of treatment and care with Dr Daya	2	49	5	0	56
To what extent were Dr Daya's prescription instructions adequate for your needs and clearly understood	2	42	12	0	56
If you have a problem in the future would you return to this clinic for treatment	5	49	2	0	56
Would you recommend the clinic to a friend	5	51	0	0	56
Did you find the website useful	35	19	2	0	56
Did you find our patient information leaflets helpful	3	46	7	0	56